



\*\*\*\*\*AUTO\*\*ALL FOR AADC 917 PS-AAP70 9021  
CABINET MFG  
3575 GRAPEVINE ST  
JURUPA VALLEY, CA 91752-3505



Hino Motors Sales, U.S.A., Inc.  
45501 W 12 Mile Road  
Novi, MI 48377

May 2022

## Warranty Enhancement Program – # AAP70; PM Sensor

Re: Vehicle Identification Number JHHXDM1H8KK010102

Dear Hino Owner:

At Hino, we are dedicated to providing vehicles of outstanding quality and value. As part of our continuous efforts to meet your product expectations, Hino wishes to advise you of an enhancement to your New Vehicle Limited Warranty as it applies to the PM (Particulate Matter) sensor of your vehicle.

### Background

Hino has received a limited number of reports with respect to certain 2017 ~ 2020 model year Hino COE (Cab Over Engine) vehicles regarding the PM sensor. The PM sensor of your vehicle may cause the MIL (Malfunction Indicator Light) to illuminate due to an internal circuit failure.

Although these components are covered by Hino's New Vehicle Limited Warranty for three (3) years unlimited miles, and emissions warranty for (5) years 100,000 miles, we at Hino care about your overall ownership experience. To assure you that we stand behind our product, we are offering an enhancement to the warranty coverage for these conditions.

### Warranty Enhancement Details

This warranty enhancement will be available for a period of **ten (10) years with no mileage limitation from the delivery date to the initial end purchaser, or one (1) year from the date of this notification letter, whichever is longer**. If the conditions exist during either of these two time periods, your authorized Hino dealer will repair your vehicle under the terms of this warranty enhancement at no cost to you.

This offer is limited to your specific vehicle, based upon its Vehicle Identification Number (VIN), which is printed above, on this letter, and is subject to the same terms and conditions set forth in the New Vehicle Limited Warranty coverage. (You will find a copy of the New Vehicle Limited Warranty in the glove box.) For example, damage from abuse, an accident, theft and/or vandalism is not covered by the New Vehicle Limited Warranty or this warranty enhancement.

**Please note that this coverage is for warranty work performed at an authorized Hino dealer only.**

### What should you do?

**If you have not experienced one of these conditions, please insert this letter into your vehicle's Service and Warranty Information Booklet, for future reference. You do not need to take any other action at this time.**

If the condition is verified, the PM sensor will be replaced at no charge under the terms of this Warranty Enhancement Program. To assist the authorized Hino dealership in confirming vehicle eligibility, we request that you present this notice to your authorized Hino dealer at the time of your service appointment.

### What if you have previously paid for repairs to address this condition?

If you have previously paid for repairs related to this condition, please contact your Hino dealer for assistance, provide a copy of your repair order, proof-of payment, and proof-of-ownership for reimbursement consideration. If you have additional questions or concerns, please email [warranty@hino.com](mailto:warranty@hino.com).